

The Audit and Scrutiny Committee reviewed and endorsed the findings of the assessment including the identified areas for improvement, where applicable.

(Reference: Report by Chief Internal Auditor, dated 5 September 2024, submitted)

8. CORPORATE COMPLAINTS - ANNUAL REPORT 2023-24

Consideration was given to a report which provided information on how the Council dealt with complaints during the period between 1 April 2023 and 31 March 2024 and performed against the statutory indicators, which have been agreed between the Scottish Public Services Ombudsman and the Local Authorities Complaint Handlers Network.

Decision

The Audit and Scrutiny Committee considered and noted the content of the report.

(Reference: Report by Executive Director of Legal and Regulatory Support, dated 18 August 2024, submitted)

9. INFORMATION REQUESTS - ANNUAL REPORT 2023-24

The Committee gave consideration to a report which provided an update on the position regarding the recording, responding to, monitoring and reporting of requests for information under the Freedom of Information (Scotland) Act 2002 (FOISA) and the

April 2023 and 31 March 2024.

Decision

The Audit and Scrutiny Committee considered and noted the terms of the report.

(Reference: Report by Executive Director of Legal and Regulatory Support, dated 13 August 2024, submitted)

10. AUDIT AND SCRUTINY COMMITTEE ANNUAL REPORT 2023/24

1. process;
2. appointed Janice Wason Hall as Chair of the Scrutiny Panel with Councillors Gary Mulvaney, Fiona Howard and Andrew Vennard to form a Scrutiny Panel for the review, which will commence within financial year 2024-25; and
3. noted that in support to the Membership of the Panel, the former Chair of the Committee, Martin Caldwell, will provide mentoring support to the new Panel in order to build up experience and skills in undertaking scrutiny work and that officer support would be provided as required.

(Reference: Report by Chief Internal Auditor, dated 5 September 2024, submitted)

15. WORKPLAN

In order to facilitate forward planning of reports to the Audit and Scrutiny Committee, Members considered the outline Audit and Scrutiny Committee workplan.

Decision

The Audit and Scrutiny Committee agreed to note the outline workplan.

(Reference: Workplan of the Audit and Scrutiny Committee, dated 5 September 2024, submitted)